



10 days Option Terms of Use for the Tourist tariff users

1. By activating the 10 days option, A1 Ltd. user (hereinafter the User) accepts these 10 days Option Terms of Use for users of the Tourist Tariff (hereinafter: the Terms of Use).
2. 10 days option (hereinafter: the Option) may be activated and prolonged April 1st 2023
Daily option 5G may be activated and prolonged April 1st 2023
3. 10 days option is only available with the Tourist tariff.
4. Prices and content of the 10 days option:

10 days Option

Price	10 EUR or 75,35 HRK
MB included in the option	Unlimited (100 GB at the maximum 5G available tariff speed. Once the included GB are spent, speed is reduced to 64 kb/s)
Minutes/SMS messages to all networks in Croatia	100
Price of min/SMS/MB once the units included in the package are spent	According to the tariff price list
Block rounding for MB	1 MB
Block rounding for minutes	60 seconds

5. Customer activates 10 days Option when making first call or connecting to the Internet.
6. Data traffic used in roaming is not included in the Option and shall be charged separately according to the current roaming rates as set out in the official A1 Ltd. price list. Tariff usage is not available abroad.
7. All other A1 services not covered by this Option will be calculated in accordance with the current A1 price list and special terms and/or specifications for A1 services used by the User.
8. The Option fee from Item 4 of these Terms of Use shall cover the period of 10 days from the moment the Option is activated. Once the 10 days period expires, Option will be automatically renewed and charged, and the User will be notified thereof by an SMS message. It is not possible to have two or more of options active at the same time.



9. User activates the 10 days option by sending a free SMS message with the key word „10DAYS“ to the number 13220, by activating in Moj A1 app or by calling the A1 customer service. Option is activated within 24 hours after calling the A1 customer service, sending an SMS message or activation in Moj A1 app. Once the activation is completed, User will receive an SMS message notifying him/her of the time Option was activated, and the rights and obligations set forth in these Terms of Use shall apply from the moment of activation. The Option will not be activated to those Users who at the time of the activation request do not have sufficient credits on their A1 prepaid account. Likewise, the Option shall be automatically deactivated to those Users who at the time of reactivation in accordance with the Item 7 of these Terms of Use do not have sufficient credit on their A1 prepaid account to cover the fee or whose A1 prepaid account has expired. Once the Option is deactivated, User shall lose all the remaining traffic. After recharging the account, the Option will be automatically reactivated within 1 hour of the top up, and the User will be charged a fee for 10 days of using the Option under the conditions that:
 - a) No more than a month has passed since the deactivation of the option
 - b) The User did not activate one of the Options before the top-up
 - c) The amount of the account after the top-up is greater than the amount of fees for using the Option
 - d) The user did not request deactivation of the automatic activation of the Option before the top-up by sending a free text message STOP to the number 13220.
10. User, who at the time of the 10 days option activation already has a Daily option 5G activated, shall lose all the remaining Daily option 5G traffic.
11. User can deactivate 10 days option by sending a free SMS message containing “D” to the number 13220, deactivating in Moj A1 app or by calling the customer service. Option will be deactivated after 10-day expiration period.
12. User can check the balance of the remaining traffic included in the option by sending a free SMS message containing “?” to the number 13220.
13. Spending priority of Internet data traffic shall be as follows: User shall first be charged for the Internet data traffic included in Option and finally from the Tariff.
14. A1 reserves the right to take all necessary measures and steps in order to preserve the integrity and security of the A1 network operation and to maintain the service quality if the Option is used in excess. In addition, A1 reserves the right to suspend the provision of A1 services or to disable reactivation of the Option if the value or extent of data traffic spent as part of this tariff unusually and suddenly excessively exceeds the value or extent of consumption of A1 services in relation to the User’s average consumption, or the value and/or extent the A1 services are used by the average user of the Option. A1 shall inform the User about all measures and conditions of any restrictions regarding usage of A1 services and/or offers in an appropriate manner.
15. A1 reserves the right to deactivate the Option if any abuse that can lead to difficulties in the operation of the A1 mobile network is noticed, and shall notify the User thereof in an appropriate manner
16. A1 reserves the right to amend these Terms of Use without prior notice and shall notify the User thereof via this web page www.vipnet.hr or in any other way deemed appropriate.
17. For resolving all other issues regarding the use of A1 Ltd. telecommunication services and relations between A1 Ltd. and subscribers, General A1 Business Terms and Conditions, and Terms of Use of Terminal Equipment and Realization of Connection in the Mobile Network available at A1 points of sale and web page www.A1.hr shall apply.

These Terms of Use apply from April 1st 2023



Fixed exchange rate 1 EUR = 7,53450 HRK